Accessibility Statement

1 PRODUCT INFORMATION

1.1 Applicant Information

Applicant	TECNO MOBILE LIMITED
Address	FLAT N 16/F BLOCK B UNIVERSAL INDUSTRIAL CENTRE 19-25 SHAN MEI STREET FOTAN NT HONGKONG

1.2 Manufacturer Information

Manufacturer	TECNO MOBILE LIMITED
Address	FLAT N 16/F BLOCK B UNIVERSAL INDUSTRIAL CENTRE 19-25 SHAN MEI STREET FOTAN NT HONGKONG

1.3 General Description for Equipment under Test (EUT)

EUT Name	Mobile Phone
Model Name Under Test	KM6
Series Model Name	N/A
Description of Model name differentiation	N/A
Hardware Version	V1.1
Software Version	15.1.1.115(EU001PF001AZ)TMP250724191610
Main Function Description	Smart phone supports interpersonal communications, RTT, take photos and videos, entertainment interaction, and life services.

1.4 Software List

No.	Name	Version	Developer
1	Electronic insurance card	V6.4.0	/
2	Maps	25.27.04.777251107	Google Inc.
3	Google TV	4.39.3208.761013668.5-release	Google Inc.
4	Drive	2.25.250.1.all.alldpi	Google Inc.
5	Meet	311.0.771788934.duo.android	Google Inc.
6	Chrome	138.0.7204.63	Google Inc.
7	Gmail	2025.06.15.773123224.Release	Google Inc.

8	Files	1.7853.773559108.2-release	Google Inc.
9	Google Play Store	46.9.23-31[0][PR]776734608	Google Inc.
10	safety	2025.06.26.776057895.0-release	Google Inc.
11	Google Photos	7.35.0.778148202	Google Inc.
12	YouTube	20.25.35	Google Inc.
13	YouTube Music	8.26.51	Google Inc.
14	Calendar Google	2025.25.0-774526426-release	Google Inc.
15	TalkBack	/	/
16	TECNO	1.0.8	Shenzhen Transsion Holdings Co., Ltd.
17	Facebook	520.0.0.44.99	Meta Platform Inc.
18	Meta App Manager	121.1.32	Meta Platform Inc.
19	Meta App Installer	121.1.32	Meta Platform Inc.
20	Meta Services	121.1.32	Meta Platform Inc.
21	Welife	3.14.0.616	Shenzhen Transsion Holdings Co., Ltd.
22	Visha Player	4.1.5.127	Shenzhen Transsion Holdings Co., Ltd.
23	Notepad	2.8.4.091	Shenzhen Transsion Holdings Co., Ltd.
24	MY Health	4.10.0.54	Shenzhen Transsion Holdings Co., Ltd.
25	Hi Translate	5.1.4.007	Shenzhen Transsion Holdings Co., Ltd.
26	Weather	8.4.12.008	Shenzhen Transsion Holdings Co., Ltd.
27	Mobile Cloner	15.1.1.009	Shenzhen Transsion Holdings Co., Ltd.
28	File Manager	3.3.11.002	Shenzhen Transsion Holdings Co., Ltd.
29	SIM tool	34.11.01.003	/
30	AI Gallery	15.1.1.563	Shenzhen Transsion Holdings Co., Ltd.
31	Tips	2.1.0.095	Shenzhen Transsion Holdings Co., Ltd.
32	Compass	1.0.3.0008	Shenzhen Transsion Holdings Co., Ltd.
33	Phone Master	6.1.3.15014	Shenzhen Transsion Holdings Co., Ltd.
34	WOW FM	3.0.1.145	Shenzhen Transsion Holdings Co., Ltd.
35	Palm Store	9.2.7.107	Shenzhen Transsion Holdings Co., Ltd.
36	Camera	13.0.01.001	Shenzhen Transsion Holdings Co., Ltd.
37	Clock	8.7.10.050	Shenzhen Transsion Holdings Co., Ltd.
38	Recorder	15.1.1.009	Shenzhen Transsion Holdings Co., Ltd.
39	Calculator	15.1.1.009	Shenzhen Transsion Holdings Co., Ltd.

40	Phone	157.0.718039222	Google Inc.
41	Messages	messages.android_20250615_01_RC03.phone_dynamic	Google Inc.
42	Contacts	V6.6.1.016	Shenzhen Transsion Holdings Co., Ltd.
43	setting	7.1.0.126	Shenzhen Transsion Holdings Co., Ltd.
44	Google	16.25.46.ve.arm64	Google Inc.

1.5 Authoring Tool

No.	Name	Version	Developer
1	Google Photos	7.35.0.778148202	Google Inc.
2	AI Gallery	15.1.1.563	Shenzhen Transsion Holdings Co., Ltd.
3	Camera	13.0.01.001	Shenzhen Transsion Holdings Co., Ltd.

注：创作工具指可用于创建或修改内容的软件。比如可以创作文本、图片、音视频内容的工具。

1.6 Electronic Docs

No.	Name	Version	Release Date
1	Privacy Policy	/	20210615
2	User Experience Program Details	/	/
3	E-Warranty Card	/	/
4	User Manual	/	/
5	Third-party Licenses	/	/
6	Google Play System Update Licenses	/	/

1.7 Web

No.	Name	Web Address
1	Support Website	https://www.tecno-mobile.com/pl/accessibility/

2 Applicable accessibility requirements

Pursuant to Article 4 and Annex I of the Act, this product shall comply with the following requirements:

General accessibility requirements (Section I of Annex I)	1. Requirements for information provision; 2. User interface and functional design requirements; 3. Requirements for support services。
Specific accessibility requirements	4. Product packaging requirements; 5. Requirements for installation, maintenance, storage, and disposal instructions of the product.

(Section II of Annex I)	

Pursuant to Article 4 and Annex I of the Act, this service shall comply with the

following requirements:

General accessibility requirements (Section III of Annex I)	1. The accessibility of products used to provide this service shall comply with the requirements of Part I and Part II of the Annex to the Act (where applicable); 2. Requirements to provide information on the functionalities of the service, as well as the products used (if any), their accessibility features, and interoperability with assistive devices and facilities; 3. Requirements to ensure that websites (including related online applications) and mobile device-based services (including mobile applications) are accessible in a consistent and appropriate manner, making them perceivable, operable, understandable, and robust; 4. Where available, support services (help desks, call centers, technical support, relay services, and training services) shall provide information on the accessibility of the service and its compatibility with assistive technologies, delivered through accessible means of communication.
Additional accessibility requirements for specific services (Section IV of Annex I)	1. Electronic communications services 2. Services providing access to audiovisual media services 3. Passenger transport services by air, road, rail and waterborne transport 4. Urban, suburban and regional passenger transport services 5. Retail banking services 6. E-books 7. E-commerce services

3 Evaluation Results

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.3.1 Audio output of visual information	Supports	/
5.1.3.2 Auditory output delivery including speech	Supports	/
5.1.3.3 Auditory output correlation	Heading cell – no response required	Heading cell – no response required
5.1.3.4 Speech output user control	Supports	/
5.1.3.5 Speech output automatic interruption	Supports	/
5.1.3.6 Speech output for non-text content	Supports	/
5.1.3.7 Speech output for video information	Not Applicable	Pre-conditions not met
5.1.3.8 Masked entry	Supports	/
5.1.3.9 Private access to personal data	Supports	/
5.1.3.10 Non-interfering audio output	Not Applicable	Pre-conditions not met
5.1.3.11 Private listening volume	Supports	/
5.1.3.12 Speaker volume	Supports	/
5.1.3.13 Volume reset	Not Applicable	Pre-conditions not met
5.1.3.14 Spoken languages	Supports	/
5.1.3.15 Non-visual error identification	Supports	/
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Pre-conditions not met
5.1.4 Functionality closed to text enlargement	Not Applicable	Pre-conditions not met
5.1.5 Visual output for auditory information	Supports	/
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	Supports	/
5.1.6.2 Input focus	Supports	/
5.1.7 Access without speech	Supports	/
5.2 Activation of accessibility features	Not Applicable	Pre-conditions not met
5.3 Biometrics	Supports	/
5.4 Preservation of accessibility information during conversion	Not Applicable	Pre-conditions not met
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	Pre-conditions not met
5.5.2 Operable parts discernibility	Supports	/
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Supports	/
5.6.2 Visual status	Supports	/

Criteria	Conformance Level	Remarks and Explanations
5.7 Key repeat	Not Applicable	Pre-conditions not met
5.8 Double-strike key acceptance	Not Applicable	Pre-conditions not met
5.9 Simultaneous user actions	Supports	/

Chapter 6: ICT with Two-Way Voice Communication

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Supports	/
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Supports	/
6.2.1.2 Concurrent voice and text	Supports	/
6.2.2.1 Visually distinguishable display	Supports	/
6.2.2.2 Programmatically determinable send and receive direction	Supports	/
6.2.2.3 Speaker identification	Supports	/
6.2.2.4 Visual indicator of Audio with RTT	Supports	/
6.2.3 Interoperability	Supports	/
6.2.4 RTT responsiveness	Supports	/
6.3 Caller ID	Supports	/
6.4 Alternatives to voice-based services	Supports	/
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Supports	/
6.5.3 Frame rate	Supports	/
6.5.4 Synchronization between audio and video	Supports	/
6.5.5 Visual indicator of audio with video	Supports	/
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	Pre-conditions not met
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
7.1.1 Captioning playback	Supports	/
7.1.2 Captioning synchronization	Supports	/
7.1.3 Preservation of captioning	Supports	/
7.1.4 Captions characteristics	Supports	/
7.1.5 Spoken subtitles	Not Applicable	Pre-conditions not met
7.2.1 Audio description playback	Supports	/
7.2.2 Audio description synchronization	Supports	/
7.2.3 Preservation of audio description	Supports	/
7.3 User controls for captions and audio description	Not Applicable	Pre-conditions not met

Chapter 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Supports	/
8.1.3 Colour	Not Applicable	Pre-conditions not met
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Supports	/
8.2.1.2 Incremental volume control	Supports	/
8.2.2.1 Fixed-line devices	Supports	/
8.2.2.2 Wireless communication devices	Supports	/
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	Pre-conditions not met
8.3.2.2 Unobstructed low forward reach	Not Applicable	Pre-conditions not met
8.3.2.3.1 Clear space	Not Applicable	Pre-conditions not met
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	Pre-conditions not met
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	Pre-conditions not met
8.3.2.4 Knee and toe clearance width	Not Applicable	Pre-conditions not met
8.3.2.5 Toe clearance	Not Applicable	Pre-conditions not met
8.3.2.6 Knee clearance	Not Applicable	Pre-conditions not met
8.3.3.1 Unobstructed high side reach	Not Applicable	Pre-conditions not met
8.3.3.2 Unobstructed low side reach	Not Applicable	Pre-conditions not met
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	Pre-conditions not met
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	Pre-conditions not met

Criteria	Conformance Level	Remarks and Explanations
8.3.4.1 Change in level	Not Applicable	Pre-conditions not met
8.3.4.2 Clear floor or ground space	Not Applicable	Pre-conditions not met
8.3.4.3.2 Forward approach	Not Applicable	Pre-conditions not met
8.3.4.3.3 Parallel approach	Not Applicable	Pre-conditions not met
8.3.5 Visibility	Not Applicable	Pre-conditions not met
8.3.6 Installation instructions	Not Applicable	Pre-conditions not met
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Pre-conditions not met
8.4.2.1 Means of operation of mechanical parts	Not Applicable	Pre-conditions not met
8.4.2.2 Force of operation of mechanical parts	Not Applicable	Pre-conditions not met
8.4.3 Keys, tickets and fare cards	Not Applicable	Pre-conditions not met
8.5 Tactile indication of speech mode	Not Applicable	Pre-conditions not met

Chapter 9: Web

The evaluation results in this report are based on evaluation conducted on the following date(s): 2025.04.28. The website may have changed since that time.

Criteria	Conformance Level	Remarks and Explanations
9.1.1.1 Non-text Content (Level A)	Supports	/
9.1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.1.2.4 Captions (Live) (Level AA)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.

Criteria	Conformance Level	Remarks and Explanations
9.1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.1.3.1 Info and Relationships (Level A)	Supports	/
9.1.3.2 Meaningful Sequence (Level A)	Supports	/
9.1.3.3 Sensory Characteristics (Level A)	Supports	/
9.1.3.4 Orientation (Level AA 2.1 only)	Supports	/
9.1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	/
9.1.4.1 Use of Color (Level A)	Supports	/
9.1.4.2 Audio Control (Level A)	Supports	/
9.1.4.3 Contrast (Minimum) (Level AA)	Supports	/
9.1.4.4 Resize text (Level AA)	Supports	/
9.1.4.5 Images of Text (Level AA)	Supports	/
9.1.4.10 Reflow (Level AA 2.1 only)	Supports	/
9.1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	/
9.1.4.12 Text Spacing (Level AA 2.1 only)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	/
9.2.1.1 Keyboard (Level A)	Supports	/
9.2.1.2 No Keyboard Trap (Level A)	Supports	/
9.2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	/
9.2.2.1 Timing Adjustable (Level A)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.

Criteria	Conformance Level	Remarks and Explanations
9.2.3.1 Three Flashes or Below Threshold (Level A)	Supports	/
9.2.4.1 Bypass Blocks (Level A)	Supports	/
9.2.4.2 Page Titled (Level A)	Supports	/
9.2.4.3 Focus Order (Level A)	Supports	/
9.2.4.4 Link Purpose (In Context) (Level A)	Supports	/
9.2.4.5 Multiple Ways (Level AA)	Supports	/
9.2.4.6 Headings and Labels (Level AA)	Supports	/
9.2.4.7 Focus Visible (Level AA)	Supports	/
9.2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	/
9.2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	/
9.2.5.3 Label in Name (Level A 2.1 only)	Supports	/
9.2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.3.1.1 Language of Page (Level A)	Supports	/
9.3.1.2 Language of Parts (Level AA)	Supports	/
9.3.2.1 On Focus (Level A)	Supports	/
9.3.2.2 On Input (Level A)	Supports	/
9.3.2.3 Consistent Navigation (Level AA)	Supports	/
9.3.2.4 Consistent Identification (Level AA)	Supports	/
9.3.3.1 Error Identification (Level A)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.3.3.2 Labels or Instructions (Level A)	Supports	/
9.3.3.3 Error Suggestion (Level AA)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.4.1.1 Parsing (Level A)	Supports	/

Criteria	Conformance Level	Remarks and Explanations
9.4.1.2 Name, Role, Value (Level A)	Supports	/
9.4.1.3 Status Messages (Level AA 2.1 only)	Not Applicable	The web page lacks content pertaining to WCAG 2.1 success criteria.
9.6 WCAG 2.1 conformance requirements	Supports	/

Chapter 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 Non-text Content (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.1.2.4 Captions (Live) (Level AA)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.1.3.1 Info and Relationships (Level A)	Supports	/
10.1.3.2 Meaningful Sequence (Level A)	Supports	/
10.1.3.3 Sensory Characteristics (Level A)	Supports	/
10.1.3.4 Orientation (Level AA 2.1 only)	Supports	/

Criteria	Conformance Level	Remarks and Explanations
10.1.3.5 Identify Input Purpose (Level AA 2.2 only)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.1.4.1 Use of Color (Level A)	Supports	/
10.1.4.2 Audio Control (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.1.4.3 Contrast (Minimum) (Level AA)	Supports	/
10.1.4.4 Resize text (Level AA)	Supports	/
10.1.4.5 Images of Text (Level AA)	Supports	/
10.1.4.10 Reflow (Level AA 2.1 only)	Supports	/
10.1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	/
10.1.4.12 Text Spacing (Level AA 2.1 only)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.2.1.1 Keyboard (Level A)	Supports	/
10.2.1.2 No Keyboard Trap (Level A)	Supports	/
10.2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.2.2.1 Timing Adjustable (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.2.3.1 Three Flashes or Below Threshold (Level A)	Supports	/
10.2.4.2 Page Titled (Level A)	Supports	/
10.2.4.3 Focus Order (Level A)	Supports	/

Criteria	Conformance Level	Remarks and Explanations
10.2.4.4 Link Purpose (In Context) (Level A)	Supports	/
10.2.4.6 Headings and Labels (Level AA)	Supports	/
10.2.4.7 Focus Visible (Level AA)	Supports	/
10.2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	/
10.2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	/
10.2.5.3 Label in Name (Level A 2.1 only)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.3.1.1 Language of Page (Level A)	Supports	/
10.3.1.2 Language of Parts (Level AA)	Supports	/
10.3.2.1 On Focus (Level A)	Partially Supports	The client specifies that this test item will be improved on next version.
10.3.2.2 On Input (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.3.3.1 Error Identification (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.3.3.2 Labels or Instructions (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.3.3.3 Error Suggestion (Level AA)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.4.1.1 Parsing (Level A)	Supports	/

Criteria	Conformance Level	Remarks and Explanations
10.4.1.2 Name, Role, Value (Level A)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.4.1.3 Status Messages (Level AA 2.1 only)	Not Applicable	Non-web documents lack content pertaining to WCAG 2.1 success criteria.
10.5 Caption positioning	Heading cell – no response required	Heading cell – no response required
10.6 Audio description timing	Heading cell – no response required	Heading cell – no response required

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1.1.1.1 Non-text Content (Open Functionality)(Level A)	Partially Supports	The client specifies that this test item will be improved on next version.
11.1.1.1.2 Non-text Content (Closed Functionality)(Level A)	Not Applicable	Pre-conditions not met
11.1.2.1.1 Audio-only and Video-only (Pre-recorded-Open Functionality)(Level A)	Not Applicable	Pre-conditions not met
11.1.2.1.2.1 Pre-recorded audio-only (Closed Functionality)(Level A)	Not Applicable	Pre-conditions not met
11.1.2.1.2.2 Pre-recorded video-only (Closed Functionality)(Level A)	Not Applicable	Pre-conditions not met
11.1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Pre-conditions not met
11.1.2.3.1 Audio Description or Media Alternative (Pre-recorded-Open Functionality) (Level A)	Not Applicable	Pre-conditions not met
11.1.2.3.2 Audio Description or Media Alternative (Pre-recorded-Closed Functionality) (Level A)	Not Applicable	Pre-conditions not met
11.1.2.4 Captions (Live) (Level AA)	Not Applicable	Pre-conditions not met
11.1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Pre-conditions not met
11.1.3.1.1 Info and Relationships (Open Functionality)(Level A)	Partially Supports	The client specifies that this test item will be improved on next version.
11.1.3.1.2 Info and Relationships (Closed Functionality)(Level A)	Heading cell – no response required	Heading cell – no response required
11.1.3.2.1 Meaningful Sequence (Open Functionality) (Level A)	Not Applicable	Pre-conditions not met
11.1.3.2.2 Meaningful Sequence (Closed Functionality) (Level A)	Heading cell – no response required	Heading cell – no response required
11.1.3.3 Sensory Characteristics (Level A)	Supports	/
11.1.3.4 Orientation (Level AA 2.1 only)	Partially Supports	The client specifies that this test item will be improved on next version.
11.1.3.5.1 Identify Input Purpose(Open Functionality) (Level AA 2.1 only)	Supports	/
11.1.3.5.2 Identify Input Purpose(Closed Functionality) (Level AA 2.1 only)	Not Applicable	Pre-conditions not met
11.1.4.1 Use of Color (Level A)	Supports	/
11.1.4.2 Audio Control (Level A)	Supports	/
11.1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	The client specifies that

Criteria	Conformance Level	Remarks and Explanations
		this test item will be improved on next version.
11.1.4.4.1 Resize text (Open Functionality)(Level AA)	Supports	/
11.1.4.4.2 Resize text (Closed Functionality)(Level AA)	Not Applicable	Pre-conditions not met
11.1.4.5.1 Images of Text (Open Functionality)(Level AA)	Supports	/
11.1.4.5.2 Images of Text (Closed Functionality)(Level AA)	Not Applicable	Pre-conditions not met
11.1.4.10 Reflow (Level AA 2.1 only)	Supports	/
11.1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	/
11.1.4.12 Text Spacing (Level AA 2.1 only)	Not Applicable	Pre-conditions not met
11.1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	/
11.2.1.1.1 Keyboard (Open Functionality) (Level A)	Supports	/
11.2.1.1.2 Keyboard (Closed Functionality) (Level A)	Not Applicable	Pre-conditions not met
11.2.1.2 No Keyboard Trap (Level A)	Supports	/
11.2.1.4.1 Character Key Shortcuts (Open Functionality) (Level A 2.1 only)	Not Applicable	Non-web software lacks content pertaining to WCAG 2.1 success criteria.
11.2.1.4.2 Character Key Shortcuts (Closed Functionality) (Level A 2.1 only)	Not Applicable	Pre-conditions not met
11.2.2.1 Timing Adjustable (Level A)	Not Applicable	Non-web software lacks content pertaining to WCAG 2.1 success criteria.
11.2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	The client specifies that this test item will be improved on next version.
11.2.3.1 Three Flashes or Below Threshold (Level A)	Supports	/
11.2.4.3 Focus Order (Level A)	Partially Supports	The client specifies that this test item will be improved on next version.
11.2.4.4 Link Purpose (In Context) (Level A)	Supports	/
11.2.4.6 Headings and Labels (Level AA)	Supports	/
11.2.4.7 Focus Visible (Level AA)	Supports	/
11.2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	/
11.2.5.2 Pointer Cancellation (Level A 2.1	Supports	/

Criteria	Conformance Level	Remarks and Explanations
only)		
11.2.5.3.1 Label in Name(Open Functionality) (Level A 2.1 only)	Supports	/
11.2.5.3.2 Label in Name(Closed Functionality) (Level A 2.1 only)	Heading cell – no response required	Heading cell – no response required
11.2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	Non-web software lacks content pertaining to WCAG 2.1 success criteria.
11.3.1.1.1 Language of Page (Open Functionality) (Level A)	Supports	/
11.3.1.1.2 Language of Page (Closed Functionality) (Level A)	Not Applicable	Pre-conditions not met
11.3.2.1 On Focus (Level A)	Partially Supports	The client specifies that this test item will be improved on next version.
11.3.2.2 On Input (Level A)	Supports	/
11.3.3.1.1 Error Identification (Open Functionality) (Level A)	Supports	/
11.3.3.1.2 Error Identification (Closed Functionality) (Level A)	Not Applicable	Pre-conditions not met
11.3.3.2 Labels or Instructions (Level A)	Supports	/
11.3.3.3 Error Suggestion (Level AA)	Supports	/
11.3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	/
11.4.1.1.1 Parsing (Open Functionality) (Level A)	Supports	/
11.4.1.1.2 Parsing (Closed Functionality) (Level A)	Heading cell – no response required	Heading cell – no response required
11.4.1.2.1 Name, Role, Value (Open Functionality) (Level A)	Partially Supports	The client specifies that this test item will be improved on next version.
11.4.1.2.2 Name, Role, Value (Closed Functionality) (Level A)	Heading cell – no response required	Heading cell – no response required
11.4.1.3.1 Status Messages (Open Functionality) (Level AA 2.1 only)	Supports	/
11.4.1.3.2 Status Messages (Closed Functionality) (Level AA 2.1 only)	Heading cell – no response required	Heading cell – no response required
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	/	/
11.5.2 Accessibility services	Heading cell – no	Heading cell – no response

Criteria	Conformance Level response required	Remarks and Explanations required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See information in 11.5.2.5 through	See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Supports	/
11.5.2.5 Object information	Supports	/
11.5.2.6 Row, column, and headers	Not Applicable	Pre-conditions not met
11.5.2.7 Values	Supports	/
11.5.2.8 Label relationships	Supports	/
11.5.2.9 Parent-child relationships	Supports	/
11.5.2.10 Text	Supports	/
11.5.2.11 List of available actions	Supports	/
11.5.2.12 Execution of available actions	Supports	/
11.5.2.13 Tracking of focus and selection attributes	Supports	/
11.5.2.14 Modification of focus and selection attributes	Supports	/
11.5.2.15 Change notification	Supports	/
11.5.2.16 Modifications of states and properties	Supports	/
11.5.2.17 Modifications of values and text	Not Applicable	Pre-conditions not met
11.6 Documented accessibility usage		Heading cell – no response required
11.6.1 User control of accessibility features	Supports	/
11.6.2 No disruption of accessibility features	Supports	/
11.7 User preferences	Supports	/

11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Supports	/
11.8.3 Preservation of accessibility information in transformations	Not Applicable	Pre-conditions not met
11.8.4 Repair assistance	Not Applicable	Pre-conditions not met
11.8.5 Templates	Not Applicable	Pre-conditions not met

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	/
12.1.2 Accessible documentation	Supports	/
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	/
12.2.3 Effective communication	Supports	/
12.2.4 Accessible documentation	Supports	/

Chapter 13: ICT Providing Relay or Emergency Service Access

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	Pre-conditions not met
13.1.3 Sign relay services	Not Applicable	Pre-conditions not met
13.1.4 Lip-reading relay services	Not Applicable	Pre-conditions not met
13.1.5 Captioned telephony services	Not Applicable	Pre-conditions not met
13.1.6 Speech to speech relay services	Not Applicable	Pre-conditions not met
13.2 Access to relay services	Not Applicable	Pre-conditions not met
13.3 Access to emergency services	Supports	/

4 Conclusion

Test items   that Partially Supports   will be improved on next version.

Signature:

Date:

2025. 9. 2